

ST. THERESA SCHOOL  
40 ST. THERESA AVENUE  
WEST ROXBURY, MA 02132

February 13, 2007

**Federal Communications Commission**

**Request for Review  
CC Docket No. 02-6**

To Whom It May Concern:

This letter is an **appeal for** Funding commitment denials. We have previously appealed to the Schools and Libraries.

The **appellant** is Mrs. Jane Gibbons/ST THERESA SCHOOL.

Applicant **BEN** is 1774.

Form 471 Application # is 472242

The **service provider of the** appeal is **Verizon** Massachusetts. FRN #1300986

Funding Commitment Decision: \$0.00 – Technology Plan Required. Funding Commitment Decision Explanation: During our PLA review, you provided information that you do not have a written Technology Plan. FCC rules require that applicants have a tech plan if they are seeking discounts for more than basic phone service. The services in this FRN are more than basic phone service.

**We are *not* requesting funds for more than *basic phone service* but we neglected to cross off the “other” services on our submitted documentation. We are resubmitting (attached) the documentation with “other” services removed.**

Sincerely,

Mrs. Diane O'Donnell

*Diane O'Donnell*  
Technology Coordinator

St. Theresa School 40 Saint Theresa Avenue West Roxbury, MA 02132

Telephone 617-323-1050 x171 Fax 617-323-8118

sttheresaschoolboston@comcast.net

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St. Theresa School BEN # 1774  
App# 472242 FRN 1300 986



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ST THERESAS  
10 ST THERESA AV  
W ROXBURY MA 02132-3499

#### Account Summary

##### New Charges

Verizon (page 3)	\$640.98
<b>Total New Charges Due December 24</b>	<b>\$640.98</b>
<b>Total Due (Past Due + New)</b>	<b>\$640.98</b>

These monthly charges are for your service from  
October 22 to November 20.

Billing Date: 11/20/04 Page 1 of 9  
Telephone Number: 617 325 1300  
Account: 617 325 1300 338 008 7  
How to Reach Us: See page 2

#### Thank You for Choosing Verizon!

You can find more information  
about Verizon and its services  
at [verizon.com](http://verizon.com) or use our  
voice-prompt system at  
1-800-523-0559.



#### Manage Your Verizon Account Online!

View & pay bills, request repairs, place orders.

It's quick and easy:

Go to [verizon.com](http://verizon.com)

Click "Sign in" under "My Account".

First time user? Get started with ...

**User ID: 6173251300\$**

**Password: QG9QSS**

... and customize your ID as you register.

Then follow the step-by-step instructions.

#### Mail payments to:

Verizon, PO Box 1, Worcester MA 01654-0001

#### Change of address?

Go to [verizon.com/billingaddress](http://verizon.com/billingaddress) or see page 2.

▼ Detach & return payment slip with your check, payable to Verizon.

St Theresa School  
 BEN 1774  
 App# 472.242  
**verizon**  
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Billing Date: 11/20/04 Page 3 of 9  
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# **Verizon current charges**

Monthly charges	\$368.92
Other charges and credits	10.07
Local usage charge	212.13
911/Disability Access Fee	1.71
Calling services	5.35
Federal tax	12.96
State tax	29.84
<b>Total new charges for Verizon</b>	<b>\$640.98</b>

# **Other charges and credits**

	Per Month	From	Thru	Amount
Order Completed Oct 22 C5EG3507B Request Number WBF One Time Charges Service Ordering				\$34.71
Equipment Installed on Board 1 Exchange Access	4.90			
19 Local Number Portability Surcharge - CENTREX Line	3.99			
19 Federal Universal Service Fund Surcharge - Business Centrex	1.71			
1 Main Line	7.35			
19 FCC Line Charge	121.22			
Monthly Charge Increase	139.17	10-21	10-22	9.28CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-1050 Equipment Added to Station 1050 1 Directory Listing	1.85			
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	14.10	10-21	10-22	0.94CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-1334 Equipment Added to Station 1334 1 Directory Listing	1.85			
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	14.10	10-21	10-22	0.94CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-2412 Equipment Added to Station 2412 1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-3223 Equipment Added to Station 3223				

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Other charges and credits (continued)

	Per Month	From	Thru	Amount
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	\$0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-3229 Equipment Added to Station 3229				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-5644 Equipment Added to Station 5644				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 323-8118 Equipment Added to Station 8118				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 325-0380 Equipment Added to Station 0380				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 325-1301 Equipment Added to Station 1301				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B Request Number WBF on 617 325-9171 Equipment Added to Station 9171				
1 Directory Listing	1.85			
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	14.10	10-21	10-22	0.94CR
Order Completed Oct 22 C5EG3507B				

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**Other charges and credits (continued)**

	Per Month	From	Thru	Amount
Request Number WBF on 617 325-9175				
Equipment Added to Station 9175				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	\$0.82CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7880				
Equipment Added to Station 7880				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7881				
Equipment Added to Station 7881				
1 Directory Listing	1.85			
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	14.10	10-21	10-22	0.94CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7882				
Equipment Added to Station 7882				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7883				
Equipment Added to Station 7883				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7884				
Equipment Added to Station 7884				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 363-7885				
Equipment Added to Station 7885				
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	12.25	10-21	10-22	0.82CR

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**Other charges and credits (continued)**

	Per Month	From	Thru	Amount
Order Completed Oct 22 C5EG3507B				
Request Number WBF on 617 469-2898				
Equipment Added to Station 2898				
1 Directory Listing	1.85			
1 Exchange Access	4.90			
1 Main Line	7.35			
Monthly Charge Increase	14.10	10-21	10-22	\$0.94CR
<b>Total other charges and credits</b>				<b>\$10.07</b>

\* Indicates amounts subject to federal tax

**Local usage charges**

**SUMMARY OF LOCAL USAGE**

	TOTAL CALLS	RATES PER MINUTE	TOTAL MINUTES	CHARGES
ZONE 1	2,124	0.0220	9,150	201.300
ZONE 2	168	0.0220	522	11.484
ZONE 1	2,124 BILLABLE CALLS AT \$0.0100 PER CALL			21.240
ZONE 2	168 BILLABLE CALLS AT \$0.0100 PER CALL			1.680
TOTAL LOCAL USAGE CHARGE				235.70
BUSINESS LINK VOLUME DISCOUNT 10%				23.57CR
<b>Total of local usage charges</b>				<b>\$212.13</b>

**Calling services**

**TEMIZED CALLS**

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						0	
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						4	
LOCAL USAGE: ZONE 1			189 MESSAGES			181:10 MIN:SEC	
LOCAL USAGE: ZONE 2			3 MESSAGES			1:02 MIN:SEC	
CALLS FROM 617 323-1050							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						0	
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						6	
LOCAL USAGE: ZONE 1			142 MESSAGES			176:07 MIN:SEC	
LOCAL USAGE: ZONE 2			4 MESSAGES			10:23 MIN:SEC	
CALLS FROM 617 323-1334							
LOCAL USAGE: ZONE 1			4 MESSAGES			9:40 MIN:SEC	
LOCAL USAGE: ZONE 2			0 MESSAGES			0:00 MIN:SEC	
CALLS FROM 617 323-3223							
LOCAL USAGE: ZONE 1			16 MESSAGES			15:28 MIN:SEC	
LOCAL USAGE: ZONE 2			0 MESSAGES			0:00 MIN:SEC	
CALLS FROM 617 323-3229							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS						0	
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS						15	
NATIONAL DIRECTORY ASSISTANCE CALLS - OUTSIDE MA						1	

St. Theresa School/ BEN 1774

App# 472242

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Telephone Number: 617 325 1300

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## ITEMIZED CALLS CONTINUED

NO.	DATE	TIME	PLACE	AREA-NUMBER	*	MIN:SEC	AMOUNT
LOCAL USAGE: ZONE 1							
701 MESSAGES							
995:38 MIN:SEC							
LOCAL USAGE: ZONE 2							
26 MESSAGES							
36:44 MIN:SEC							
CALLS FROM 617 323-5644							
LOCAL USAGE: ZONE 1							
2 MESSAGES							
4:59 MIN:SEC							
LOCAL USAGE: ZONE 2							
0 MESSAGES							
0:00 MIN:SEC							
CALLS FROM 617 323-8118							
LOCAL USAGE: ZONE 1							
9 MESSAGES							
11:42 MIN:SEC							
LOCAL USAGE: ZONE 2							
0 MESSAGES							
0:00 MIN:SEC							
CALLS FROM 617 325-0380							
LOCAL USAGE: ZONE 1							
25 MESSAGES							
61:20 MIN:SEC							
LOCAL USAGE: ZONE 2							
0 MESSAGES							
0:00 MIN:SEC							
CALLS FROM 617 325-1301							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS							
0							
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS							
8							
NATIONAL DIRECTORY ASSISTANCE CALLS - OUTSIDE MA							
1							
LOCAL USAGE: ZONE 1							
649 MESSAGES							
1,355:36 MIN:SEC							
LOCAL USAGE: ZONE 2							
69 MESSAGES							
170:10 MIN:SEC							
CALLS FROM 617 325-9171							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS							
0							
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS							
3							
LOCAL USAGE: ZONE 1							
130 MESSAGES							
541:26 MIN:SEC							
LOCAL USAGE: ZONE 2							
12 MESSAGES							
30:55 MIN:SEC							
CALLS FROM 617 325-9175							
CALLS COMPLETED VIA CALL CONNECT							
1							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS							
0							
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS							
4							
LOCAL USAGE: ZONE 1							
118 MESSAGES							
472:30 MIN:SEC							
LOCAL USAGE: ZONE 2							
50 MESSAGES							
262:03 MIN:SEC							
CALLS FROM 617 363-7881							
OPERATOR ASSISTED DIRECTORY ASSISTANCE CALLS							
0							
DIRECTLY DIALED DIRECTORY ASSISTANCE CALLS							
3							
NATIONAL DIRECTORY ASSISTANCE CALLS - OUTSIDE MA							
2							
LOCAL USAGE: ZONE 1							
110 MESSAGES							
182:59 MIN:SEC							
LOCAL USAGE: ZONE 2							
4 MESSAGES							
10:03 MIN:SEC							
CALLS FROM 617 363-7882							
LOCAL USAGE: ZONE 1							
5 MESSAGES							
8:19 MIN:SEC							
LOCAL USAGE: ZONE 2							
0 MESSAGES							
0:00 MIN:SEC							
CALLS FROM 617 363-7883							
LOCAL USAGE: ZONE 1							
24 MESSAGES							
5,132:44 MIN:SEC							
LOCAL USAGE: ZONE 2							
0 MESSAGES							
0:00 MIN:SEC							

VERIZON CALL CONNECT SERVICE SUMMARY

CALL CONNECT SURCHARGES

1 CALLS COMPLETED @ .35 PER CALL

.35

VERIZON CALL CONNECT SERVICE TOTAL

0.35

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Telephone Number: 617 325 1300

Account: 617 325 1300 338 0087

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Calling services CONTINUED

DIRECTORY ASSISTANCE SUMMARY

TOTAL MASS DIRECTORY ASSISTANCE CALL ALLOWANCE	80	
OPERATOR ASSISTED CALLS TO DIRECTORY ASSISTANCE	0	
0 CALLS OVER ALLOWANCE @ .48		.00
DIRECTLY DIALED CALLS TO DIRECTORY ASSISTANCE	43	
0 CALLS OVER ALLOWANCE @ .34		.00
CALLS TO NATIONAL DIRECTORY ASSISTANCE - OUTSIDE MA	4	
4 CALLS @ 1.25		5.00
TOTAL DIRECTORY ASSISTANCE CHARGE		5.00

SUMMARY OF VERIZON BUSINESS LINK<sup>SM</sup> PLAN

LOCAL CALLS	235.70	
TOTAL QUALIFYING BUSINESS LINK CHARGES	235.70	
BUSINESS LINK VOLUME DISCOUNT PERCENT	10%	
TOTAL BUSINESS LINK VOLUME DISCOUNT CREDIT	23.57CR	
LESS LOCAL CALLS DISCOUNT APPLIED	23.57	
TOTAL BUSINESS LINK PLAN		.00CR
YOUR BUSINESS LINK AVERAGE RATE PER MINUTE IS	0.021	
Total of calling services		\$5.35

Verizon Customer Proprietary Network Information - Special Notice

Under Federal Law, you have the right and we have the duty to protect the confidentiality of your telecommunications service information. This information includes the services and products you purchase, account activity (for example, the telephone numbers you dial), and charges incurred.

We may use this information for marketing purposes, without further authorization by you, to offer you the full range of communications-related products and services available from Verizon, Verizon affiliates and partners. These services may be different from the type of services you currently buy from us. In addition to local telephone services, these services include long distance, wireless, internet access and video services. A more complete description of Verizon's companies and service offerings is available at [www.verizon.com](http://www.verizon.com) or you may call your Verizon service representative. Without further authorization by you, Verizon may also share your information with its affiliates, agents and partners to offer the services described above.

If you wish to restrict this use of your information to offer services as described above, please call us at any time at 1 866-554-5575. Please have your bill and account number available. If you do not call within 30 days of receipt of this notice, we will assume your consent. You may also call this number at any time after the initial 30-day period to register or remove your restriction. Your decision will remain valid until you tell us otherwise. Whatever you decide will not affect our provision of service to you and does not eliminate all other marketing contacts by Verizon. If you have any questions, please call your service representative or account manager.



St. Theresa School BEN 1774

App # 472 242

FRN 1300 986

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Telephone Number: 617 325 1300

Account: 617 325 1300 338 008 7

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#### Change In Inside Wire Maintenance Plan Rates

On January 1, 2005, rates for the Verizon Inside Wire Maintenance Plans will increase as illustrated below:

Business Maintenance Plan	Current Rate	January 1, 2005 Rate	States Offered
Telesure Plus	\$4.25	\$5.20	NH, MA, VT, RI

With the Inside Wire Maintenance Plan, Verizon guarantees the repair of any telephone jacks or standard wire inside your business. The monthly charge also includes diagnostic work that may be necessary to determine the origin of the problem.

Please remember that the Verizon Inside Wire Maintenance Plan is an optional service and is not needed for basic telephone service. You may discontinue it at any time. However, without the Verizon Inside Wire Maintenance Plan, the cost of repairs to your inside wiring and jacks is your responsibility. If you do not subscribe to the Verizon Inside Wire Maintenance Plan and your wire or jacks break, you can still call us to do repairs. Applicable charges will apply. You can also obtain inside wire maintenance and repair from sources other than Verizon or do the work yourself. If you have any questions about the Verizon Inside Wire Maintenance Plan, or if you wish to discontinue this optional service, please call us at the toll-free 800 number on your bill. If we do not hear from you, we will assume that you have decided to keep this service at the new rate.

#### Billing Reconciliation for our ISDN PRI Customers to begin in 90 days

A recent review of our billing records has revealed billing errors with the Federal Surcharges associated with some ISDN PRI circuits provided by Verizon. Although these errors have occurred for more than 17 months, Verizon has chosen to only reconcile billing for a 17-month period. This billing reconciliation will appear on your bill within the next 90 days.

In order for Verizon to be compliant with regulatory and FCC Tariff requirements the following steps are in progress:

- Correction to Verizon billing systems to ensure accurate billing moving forward.
- A debit on your billing statement for the amount not billed over the previous 17-month period, or a debit for each month the ISDN PRI circuit has been installed if less than the before mentioned 17-month period. This debit will appear on your bill within the next 90 days.

Please contact the billing office at the number on your bill or a member of your dedicated Verizon account team with any questions. Verizon remains committed to providing your business with outstanding service and accurate billing.

*Saint Theresa School*  
*40 Saint Theresa Avenue*  
*West Roxbury, MA 02132-3498*  
ADDRESS CORRECTION REQUESTED

TW.B204

Federal Communications Commission  
Office of the Secretary  
445 12th Street SW  
Room TW-A325  
Washington, D.C. 20554